

📱 Reboot Central Computer

✓ **Settings retained** ⏱ **3-5 min** ⚠ **Once per 24 h**

Fixes most faults including Charging Faults, Pilot Assist Faults, driver-display errors and most other things.

- 1 Park the vehicle and keep it on (**Ready mode**) — no charger connected.
- 2 Press and hold the **brake pedal** — keep holding until the last step.
- 3 At the same time, press and hold **both**:

➖ Minus button — left side of the steering wheel

🔊 Vol ▲ Volume Up — right side of the steering wheel

- 4 Keep holding until you see **“System Communication Error / Fault”** on the instrument panel (10-20 seconds).
- 5 Now press and hold the **PARK** button (end of the gear selector) for **2 seconds** to complete the reset. There's no immediate feedback (screens may dim slightly), but things reset after 30-60 seconds.

📌 **i** The car will show many errors as it comes back online. After it settles you may still see a few indicators — don't panic. Get out, walk away (lets the car power down), come back in a few minutes and you're good to go.

📌 **New tip:** Reboot the Displays / Infotainment right after this. The two combined fix most issues.

📱 Restore Missing Google Maps & Assistant

✓ **Data & keys retained** ⏱ **~1 min**

Fixes Google Maps and Google Assistant disappearing — maps not working or Google not responding to voice commands because the apps are missing.

- 1 Open **Settings > System > Applications > Show all apps**
- 2 Scroll to **Google Maps**, tap it, then **Enable** it. Repeat for the **Google Assistant** app.
- 3 Open both apps — everything should work again.

📱 Reset the Ultra-Wideband (UWB) Digital Key Module

⌚ **1.2.15 only** ✓ **Data & keys retained** ⏱ **~20 min**

Fixes most digital-key issues — can't add digital keys, or your phone no longer unlocks the car.

- 1 Unlock the car and exit — **don't lock it**. Stand outside by the driver's door.
- 2 If you use your phone as a digital key, turn off Bluetooth or move your phone away from the car. Move any key tags away too.
- 3 Tap your finger on the indent on the driver's door handle and hold for **1 second**, then lift your finger.
- 4 Repeat the previous step four more times (**5 taps total**, one second each).
- 5 The car won't react at all — it feels useless and silly, but it works!
- 6 Walk away and leave it **untouched for 20 minutes**. Don't interact with the vehicle — no door handles, no Volvo app, and no key fobs nearby.
- 7 When you come back, digital-key functionality should be working again.

📌 **i** This doesn't appear to be necessary on **1.3.18**.

📱 Full Factory Reset (Erase All Data)

⚠ **Erases everything** ⌚ **Owner profile only**

⏱ **5-10 min + setup**

Last-resort option that can fix corrupt profiles and other issues.

⚠ **This erases all settings, apps, digital keys, profiles, Bluetooth connections, etc. Only the owner profile can perform it. Plan for extra time to re-install apps and set up profiles afterward.**

- 1 Tap the **car icon** at the bottom of the screen.
- 2 Go to **Settings > System > Reset options > Erase all data (factory reset)**
- 3 Follow the on-screen instructions.

📱 Fix Missing Speed-Limit Indicator

✓ **Settings retained** ⏱ **~2 min**

If the speed limit has stopped showing on the driver's display, this brings it back.

- 1 Open **Settings > System > Applications > Show all apps**
- 2 Scroll to **Google Maps**, tap it, then **Storage & cache**.
- 3 Tap **Clear storage** and **Clear cache**. You'll likely have to re-login to Google Maps.

📌 **i** I've yet to experience this problem since upgrading to **1.3.18**.

📱 Reboot Displays / Infotainment

✓ **Data & keys retained** ⏱ **1-2 min**

Fixes excessive screen lag, misbehaving apps, frozen screens and more.

- 1 Make sure the car is parked and **not charging**.
- 2 Press and hold the **Play / Pause** button until the screens go black (approx. 45 seconds).
- 3 When the displays return, everything is back to normal in about a minute.
- 4 If issues remain, reboot the Central Computer and try again.

📱 Leaving People or Pets in the Car (Dog Mode)

✓ **Settings retained** ⏱ **< 1 min**

If you (the driver) leave the car with people or pets inside and lock it, the internal motion sensors will trigger the alarm, and the climate turns off when you leave. Override both:

- 1 **Turn off motion sensors:** **Settings > Controls > scroll to Locking > turn on Occupant locking**
- 2 **Keep climate active:** tap the **fan (bottom of screen) > Timers (top of screen) > Keep climate active**